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UNIVERSITY BAREILLY


CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms **TANISHA GUPTA** student of MBA 4th Semester in our institute, has successfully completed his/her project work, titled **Investigating the effects of organizational agility on customer satisfaction and loyalty** for the partial fulfillment of the degree of Master of Business Administration for the session 2020-2022.

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