



CERTIFICATE

TO WHOM IT MAY CONCERN

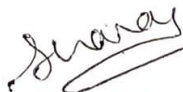
This is to certify that Mr./Ms **Sneha Kohli** student of MBA 4th Semester in our institute, has successfully completed his/her project work, titled **Analyzing the effects of customer satisfaction on customer loyalty and advocacy** for the partial fulfillment of the degree of Master of Business Administration for the session 2020-2022.

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