

CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms NAMAN KHATRI student of MBA 4th Semester in our institute, has successfully completed his/her project work, titled Analyzing the role of emotional intelligence in customer service interactions for the partial fulfillment of the degree of Master of Business Administration for the session 2020-2022.

Dean Academics Faculty of Management Marine University, Bareilly (UP)

Dr. Manish Gupta

(Dean Management)

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Dr. Upasana Gupta

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