CERTIFICATE

TO WHOM SO EVER IT MAY CONCERN

This is to certify that Ms. Khushi Gupta_student of Bcom $(H) - 6^{th}$ semester in our institute has successfully completed her project work entitled "A study on Bank services quality and Customer satisfaction in Bareilly region" for the partial Fulfilment of the degree of Bachelor of business administration for the session 2021-22.

for Bursel

Ms. Vanashree Rawat

(Assistant Professor)

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Dr. Dheeraj Gandhi

(HOD, Bcom Department)

Head

Department of Commerce
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Prof. Manish Gupta

(Dean Management)

Dean Academics Faculty of Management Invertis University, Bareilly (UP)

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