

## **CERTIFICATE**

## TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms. SATYAM SOLANKI student of BBA 6<sup>th</sup> Semester in our institute, has successfully completed his/her project work, titled The impact of technology on customer service for the partial fulfillment of the degree of Bachelor of Business Administration for the session 2019-2022.

Dean Academics Faculty of Management Invertis University (1919)

Dr. Manish Gupta

(Dean Management)

Mr. Rajeev Bhandari

(HOD, BBA) Head

Department of Management (BBA) Faculty of Management Invertis University, Berei<sup>th, 1909</sup> DR. Ankita Tandaon

(Project Guide)

Registrar Invertis University Bareilly