

CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms. **Priyanshu Singh Rawat** student of BBA 6th Semester in our institute, has successfully completed his/her project work, titled **Investigating the impact of employee engagement on customer satisfaction** for the partial fulfillment of the degree of Bachelor of Business Administration for the session 2019-2022.

Dean Agademics Faculty of Management Invertis University, Bareilly (UP) Dr. Manish Gupta

(Dean Management)

Mr. Rajeev Bhandari Head DepMth Dr. BBANDaagement (BBA) Faculty of Management Incomis University, Bareilly (UP)

Dr. Talha akbar kamal

(Project Guide)

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