



CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms. **PAYAL GANGWAR** student of BBA 6th Semester in our institute, has successfully completed his/her project work, titled **The role of customer service in business success** for the partial fulfillment of the degree of Bachelor of Business Administration for the session 2019-2022.

Dr. Manish Gupta
Dean Academics
Faculty of Management
Invertis University, Bareilly (UP)

Dr. Manish Gupta
(Dean Management)

Mr. Rajeev Bhandari
Mr. Rajeev Bhandari
(HOD, BBA)

Ms. Shweta Gopal
Ms. Shweta Gopal
(Project Guide)

Head
Department of Management (BBA)
Faculty of Management
Invertis University, Bareilly (UP)

Registrar
Registrar
Invertis University
Bareilly