

CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms. MADHAV SINGHAL student of BBA 6th Semester in our institute, has successfully completed his/her project work, titled **Bank services quality and customer satisfaction of indian banks** for the partial fulfillment of the degree of Bachelor of Business Administration for the session 2019-2022.

Dean Academics Faculty of Management Invertis University, Bareilly ([IP]

Dr. Manish Gupta

(Dean Management)

Mr. Rajeev Bhandari

1.a Ms. Shalini Anand

(HOD, BBA)

(Project Guide)

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