




CERTIFICATE

TO WHOM IT MAY CONCERN

This is to certify that Mr./Ms. **ISHU GUPTA** student of BBA 6th Semester in our institute, has successfully completed his/her project work, titled **Bank services quality and customer satisfaction of indian banks** for the partial fulfillment of the degree of Bachelor of Business Administration for the session 2019-2022.

Dean Academics
Faculty of Management
Invertis University, Bareilly (UPI)

Dr. Manish Gupta
(Dean Management)


Mr. Rajeev Bhandari
(HOD, BBA)


Ms. Shalini Anand
(Project Guide)

Head
Department of Management (BBA)
Faculty of Management
Invertis University, Bareilly (UPI)


Registrar
Invertis University
Bareilly