## MBA 423: PERFORMANCE MANAGEMENT AND COMPENSATION MANAGEMENT

· Teaching Scheme	Examination Scheme
Lectures: 4 hrs./Week Tutorials: 1 hrs./Week	Class Test -12Marks Teachers Assessment - 6Marks Attendance - 12 Marks
Credits: 4	End Semester Exam – 70 marks

## Course Objectives:

- To understanding of the role of performance management in supporting the strategic objectives of the organisation
- To examine and design of performance management systems that aim to transform organisational performance outcomes
- To identifies the knowledge and skills needed for effective performance review processes that are fair, ethical and improve people performance in modern organisations.
- It will equip learners with the necessary skills and a critical understanding of the performance review process

Hours: 40

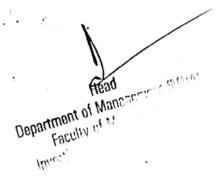
Unit I (10 Hours): Introduction to Performance Management: Meaning, need, features, Performance Benchmarking. Component of performance management, performance management Vs performance appraisal, Competence and Competency Analysis, Job Competency Assessment, Measuring performance: Balance Scorecard, Economic Value Added, Performance Review, Performance management documentation, Evaluating Performance Management System, Implementing Performance Management System.

Unit II (10 Hours): Introduction to Appraisal System: Concept, Features, Objectives, Importance and Barrier. Appraisal System, Methods of Appraisal: Designing of various traditional methods performance appraisal form.

Unit III (10 Hours): Compensation: Meaning and component of compensation, Base and Supplementary Compensation. Compensation Management: Meaning, Objectives, Principles, Basic elements of a compensation management. Compensation Policies: Types of compensation policies, General compensation policy, Pay Structure policy. Components of Compensation:CTC and CIH (Cash in Hand), Study of hypothetical compensation structure. Base Wage, Time Wage System, Piece wage system, DA and Fringe Benefit

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UNIT IV (10 Hours): Designing of hypothetical Offer Letter with compensation structure, Payroll Accounting System, Need of Payroll Accounting, Complexity of payroll accounting, Scope of payroll accounting. Contemporary issues in compensation management: Salary Increase, Attrition rates, Impact of high labour cost.

## Suggested Readings:

- 1. Performance Management- Dixit Varsha, Vrinda Publication
- 2. Performance Management-Herman Aguinis, Pearson Education
- 3. Performance Management- Cardy Robert L., PHI
- 4. 360 degree feedback & Performance Management- TV Rao, Excel Books
- 5. Performance Management System- Sahu R.K., Excel Books
- 6. Strategies for Performance Management- Srivastava K. Dinesh, Excel Books
- 7. Performance Management and Appraisal Systems- Rao, T.V., Sage Publication
- 8. Performance Management- Michael Armstrong & Baron Angela, Jaico Publishing

COURSE OUTCOMES: After completion of this course, the student will be able to

	COURSE OUTCOMES DESCRIPTION  Ability to demonstrate the communication skills required when managing achievem and underachievement.	
CO1		
CO2	Systematically decide and communicate strategic performance aims, objectives, priorities and targets	
CO3	Able to Plan effective performance management policies and practices to improve organisational and employee performance	
CO4	Able to devise and sustain arguments for using appropriate performance management techniques, rewards and sanctions to improve performance	
CO5	Able to Critically evaluate the effectiveness of performance management	
C06	Ability to identify and apply the knowledge of subject practically in real life situations	

Employable Skills	Measuring Tools
Ability to identify and apply the knowledge of subject practically in	Exercise
real life situations	Workshop
	Quiz
	Classroom Discussions

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