## **MBA103: COMPUTING TECHNIQUES**

Teaching Scheme Lecture: 2 Hrs/Week	Examination Scheme
Credits: 2	End Semester Exam – 35 Marks
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## Course Objectives:

- to identify computer hardware and peripheral devices
- to learn about various internet based applications
- to accomplish creating basic documents, spreadsheets, presentations and HTML

Hours: 15

Department of Management (MBA)

Faculty of Management (UP)

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Unit I (04 hours): Conceptual Framework: Hardware: (a) Input devices - keyboard, Mouse, voice speech devices, scanner, MICR, OMR, Bar code reader, digital camera etc. (b) Output devices-Visual Display Unit, printers, plotter (c) Storage Devices - Magnetic storage devices, Optical storage devices, Flash Memory.

UNIT II (06 Hrs): E-commerce, Smart Card, Debit Card, Credit Card, EDI and its Components, Digital Signature, e-Cash, e-Cheque. Cyber Crime, Social network, E-Mail.

Unit III (05 hours): Communication Technology: Network and Internet: Types of computer networks (LAN, WAN and MAN), Network topologies.

Internet: Netiquettes, Architecture & Functioning of Internet, Basic services over Internet like WWW, FTP, Telnet, Gopher, IP addresses, ISPs, URL, Domain names, Web Browsers, Internet Protocols, Search engines.

## Suggested Readings:

- 1. Using Information Technology Complete Edition-Brian Williams, Stacey Sawyer, TMH
- 2. Fundamental of Computers-E. Balagurusamy, TMH
- 3. Computer Fundamentals-Dr. Larry Long-Wiley
- 4. Computer Fundamentals-Anita Goel, Pearson
- 5. Microsoft Office professional 2010 step by step –Joan Lambert III, Joyce Cox, Curtis Frye D., Microsoft Press
- 6. Electronic Commerce: A Manager's Guide- Ravi Kalakota, Andrew B. Whinston, Pearson Education

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